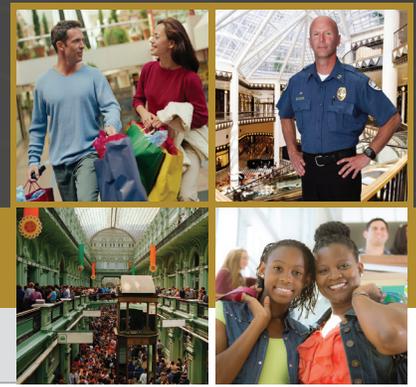


# Consulting, Investigations and International (CI&I):

## Specialized Services

### Retail Loss Prevention



*Andrews International delivers an integrated approach to security that meets both the conventional and extended security needs of retail property owners and managers, including a customer-specific hospitality program.*

The combination of today's costly property developments, expensive merchandise, and large, diverse crowds of shoppers, has exposed shopping centers to a broad range of potential security vulnerabilities. Considerations include a multitude of business functions from store operations to warehousing and distribution, logistics, and administration. Andrews International (AI) addresses the needs of our retail clients through a dedicated Retail Loss Prevention Services Division, focusing on three high-level objectives: personnel safety, business continuity, and asset protection.

Our experienced security professionals provide a comprehensive approach to security, including threat assessments, situation analysis, and proactive planning to identify and mitigate potential risks. We offer security programs and services specially developed to meet the needs of retail industry clients:

- **Experienced Loss Prevention Associates to Apprehend Shoplifters** – The focus of this program is to effectively and efficiently reduce the occurrence of shoplifting, without creating unnecessary liability or disruption to the business of our clients.
- **COMPASS Store-Greeter Service** – COMPASS is completely customizable to the individual preferences and objectives of our clients. A specialized training curriculum prepares officers for the primary responsibilities of the store-greeter position.
- **Retail Uniformed Security Officers** – Our security staff provides:
  - Facilities, materials, and merchandise protection;

- Customer-specific hospitality training;
- Security operations management;
- Crisis management;
- Parking lot and vehicle security;
- Emergency event response;
- Access control and electronic security design;
- CPR/First Aid/AED Bloodborne Pathogens training;
- Security command/control center operations; and
- Alarm monitoring and integrated security system.

We bring our retail center clients an integrated approach to security that takes enterprise objectives into account. We provide a range of services and a proven level of reliability to meet both the conventional and extended security needs of the field:

- **We provide an inviting environment for employees, customers, and vendors while reducing the occurrence of theft.**
- **We can help identify instances of shoplifting and safely apprehend offenders with minimal disruption to the store.**
- **We have the resources and expertise to identify and manage security hazards and business risks.**
- **We are experienced supporting clients in the administration of Civil Recovery Programs.**



#### About Andrews International, LLC

Andrews International, LLC, headquartered in Los Angeles, California, is an industry-leading full service provider of security and risk mitigation services. Through local offices in the United States and Latin America and nearly 150 strategic partners around the world, the company provides security services to a wide range of business sectors in all 50 states and internationally to many of the Fortune 500. The firm's portfolio of services includes uniformed security, consulting and investigations, personal protection, special event security, training, alarm monitoring and response, and disaster and emergency response services. For more information, please visit the Andrews International website at [www.andrewsinternational.com](http://www.andrewsinternational.com).



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